

DJI Care Refresh for DJI Osmo Pocket 3 (2-year plan) - digital code



Model: CP.QT.00008970.01

Manufacturer: DJI

EAN: 6941565968173

Product Code: 1562491

R1,812

Digital Products are shipped Monday through Friday from 8:00 AM to 4:00 PM to the email address provided when placing the order.

DJI Care Refresh Service Coverage (two-year plan)

DJI Care Refresh is a service package that allows you to replace a damaged product with a new one for a fee. It covers damage caused even by the user's fault. The service can be activated at any time—30 days after activating the device, you will need to send DJI a verification video. The total service duration, including renewals, is 3 years, which means up to 6 replacements! See below for

The product information provided is for reference purposes only. Technical specifications, photos, descriptions and prices may change without prior notice. The manufacturer and seller are not responsible for possible data discrepancies or typographical errors. We recommend checking the current information before purchasing.

itworkup.co.za | sales@itworkup.co.za | +27 (11)541-9950

more information.

DJI Osmo Pocket 3

For the DJI Pocket 3, the cost of each replacement under DJI Care Refresh is: 219 PLN. DJI Care Refresh (annual plan) provides two replacements. DJI Care Refresh (2-year plan) provides four replacements.*

*If you report an accident directly to the manufacturer, the replacement cost may vary depending on the current exchange rate.

How to activate DJI Care Refresh?

1. Go to the website <https://support.dji.com/care/active>.
2. During the activation process, enter your Care Refresh code, the device's serial number (located directly on the product), and your personal information (first and last name, email address).
3. The service will be activated and automatically assigned to the appropriate region. You will receive confirmation of your DJI Care Refresh activation via email.

Accident - what next?

The procedure in the event of an accident is very simple. You just need to report the incident and send the damaged equipment to the DJI warranty service center – be sure to note that you have DJI Care Refresh coverage. Once you receive the repair quote, decide whether to proceed with the repair or opt for a replacement under the service. If you choose the latter, pay the applicable amount—you'll receive the replacement equipment on a priority basis. What's more, if you're located in the same region where the service package was purchased, the manufacturer will cover the shipping costs!

1. Report the defect and send your DJI product to the German DJI service center, noting that you have DJI Care Refresh.

The product information provided is for reference purposes only. Technical specifications, photos, descriptions and prices may change without prior notice. The manufacturer and seller are not responsible for possible data discrepancies or typographical errors. We recommend checking the current information before purchasing.

itworkup.co.za | sales@itworkup.co.za | +27 (11)541-9950

2. Once you receive the repair estimate, decide whether you want to proceed with the repair or prefer a replacement under DJI Care Refresh.
3. After selecting the DJI Care Refresh option, pay for the replacement—you will then receive another unit or new replacement parts, such as a gimbal, camera, or propellers.
4. The replacement product will be delivered to you as a priority shipment with free shipping.

What is not covered by DJI Care Refresh?

- 1) Lost or partially lost equipment.
- 2) Stolen or abandoned products.
- 3) Additional accessories.
- 4) Intentional loss of the product.
- 5) Damage to the casing that does not affect the product's functionality.
- 6) Direct or indirect damage caused by force majeure.
- 7) Defects occurring outside the validity period of DJI Care Refresh.
- 8) Additional fees related to model upgrades or performance improvements.
- 9) Defects resulting from modifications that do not comply with the recommendations in the user manual or from the use of incompatible batteries and chargers.
- 10) Defects resulting from the use of unauthorized accessories, batteries, or software.

Option to extend coverage*

You can extend your DJI Care Refresh service coverage for up to 3 years. If you wish to do so, purchase an additional annual plan.

- For the DJI Care Refresh annual plan, coverage can be extended twice by purchasing two consecutive annual plans: **annual plan + annual plan + annual plan**.

The product information provided is for reference purposes only. Technical specifications, photos, descriptions and prices may change without prior notice. The manufacturer and seller are not responsible for possible data discrepancies or typographical errors. We recommend checking the current information before purchasing.

itworkup.co.za | sales@itworkup.co.za | +27 (11)541-9950

- For the DJI Care Refresh 2-year plan, coverage can be extended only once by purchasing one additional annual plan: **2-year plan + annual plan**.

Note: Coverage cannot be extended by purchasing another 2-year plan.

To extend coverage, the following conditions must be met:

- Purchase of the DJI Care Refresh service in one of the following options: DJI Care Refresh annual plan / DJI Care Refresh 2-year plan / DJI Care Refresh annual plan and DJI Care Refresh + / DJI Care Refresh annual plan and an additional annual plan (renewal).
- The validity period of the purchased DJI Care Refresh service has not yet expired or has expired within the last 15 days.

Plan: Dwuletni, Usługa: Kod elektroniczny, Care Refresh: Kamery, test: DJI Care Refresh DJI Osmo Pocket 3 (dwuletni plan) - kod elektroniczny, Net weight: 1, Gross weight: 1, Seria Osmo Pocket: DJI Osmo Pocket 3, Box length: 0,01, Box width: 0,01, Box height: 0,01, GPSR Link: https://psr-assets.innpro.pl/drones/sg_drones_drone_accessories.pdf

The product information provided is for reference purposes only. Technical specifications, photos, descriptions and prices may change without prior notice. The manufacturer and seller are not responsible for possible data discrepancies or typographical errors. We recommend checking the current information before purchasing.

itworkup.co.za | sales@itworkup.co.za | +27 (11)541-9950