

**Lenovo Premium  
Care with Onsite  
Support -  
Extended  
service  
agreement -  
parts and labour  
- 2 years - on-  
site - response  
time: NBD - for  
V510-14IKB  
80WR, V510-  
15IKB 80WQ,  
V720 80Y1**



Model: 5WS0U55753

Manufacturer: LENOVO

Product Code: 1666906

**R2,517**

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itworkup.co.za | sales@itworkup.co.za | +27 (11)541-9950

## 2 Year Lenovo Premium Care with Onsite

# Advanced Support from Real People. Real Fast

**We get it.** New computers are exciting. From the moment you unbox your new Lenovo device, you want to get the most out of it. Yet even the most technical among us struggle with setup and support.

**Lenovo Premium Care is the hassle-free solution for all your technical support needs.**

## Introducing Lenovo Premium Care

Premium Care is the new standard for advanced technical support.

Our helpful technicians are ready to help you with any issues with your Lenovo device, peripherals, and even software. With this front-of-the-queue and straight-to-the-experts customer support service, Lenovo provides you peace of mind and faster solutions, allowing you to get the best from your new device.

## Premium Concept Taken To The Next Level

- **Real Person:** Choose how you want to reach us - through the **phone, chat or email** - our expert technicians will take care of you. **Real person support for your PC issues.**
- **Real Fast:** Highly trained technicians will provide you **real-time solutions**, whatever the issue, **on your first contact**. If needed, our team will schedule an **onsite visit for the next business day**.
- **Hassle-Free:** 'Getting started' and 'how-to' assistance for hardware and software. **Easy solutions** that are **simple to reach** - that's how Premium Care delivers you the ideal support experience.
- **PC Health Check:** Free annual **PC Health Check** that allows our experts to spot issues before you do so they can resolve them quickly and help you **avoid PC problems**.

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## Hassle-Free Support Experience

# ‘How-To’ Assistance For Hardware And Software

Whether you need setup advice or help adding a printer, Lenovo Premium Care has got your back.

Now, you will have a go-to place to keep you connected and able to use your device to do the **things you love**.

Besides offering the highest level of hardware support and making sure you have ‘how-to’ assistance anytime you need, our team is always ready to answer questions about the **software applications you use every day**.

That’s Premium Care - designed to delight and **make your life easier**.

## List of supported software

Windows® OS, Lenovo™ SHAREit, Lenovo OneKey™ Recovery, Lenovo REACHit, Lenovo Photo Master, McAfee® LiveSafe™ (30-day trial), Adobe® Photoshop® software, Adobe Acrobat® software, Cyberlink Power DVD, Chrome OS, Dropbox, Intuit Quickbooks, McAfee, MS Office, Windows, MS Works, MS Works Plus 2008, Norton AntiVirus, Norton Internet Security, Roxio Creator, Skype.

**Note:** Not available in all countries. Hours may vary slightly around the world. For example, United Kingdom: Monday to Friday, from 09:00 to 18:00 (GMT)

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