Lenovo PremiumCare with Onsite Upgrade - Extended service agreement - parts and labour (for system with 1 year depot or carry-in warranty) - 4 years (from original purchase date of the equipment) - on-site - response time: NBD - for IdeaPad 4G

The product information provided is for reference purposes only. Technical specifications, photos, descriptions and prices may change without prior notice. The manufacturer and seller are not responsible for possible data discrepancies or typographical errors. We recommend checking the current information before purchasing.
itworkup.co.za | sales@itworkup.co.za | +27 (11)541-9950

14Q8C05, 5 14, 5 15, 5 16, 5 Pro 14, 5 Pro 16, IdeaPad Flex 5 14, 5 16

Model: 5WS0W36596

Manufacturer: LENOVO

Product Code: 1666920

R5,298

Advanced Support from Real People. Real Fast.

We get it. New computers are exciting. From the moment you unbox your new Lenovo device, you want to get the most out of it. Yet even the most technical among us struggle with setup and support.

Lenovo Premium Care is the hassle-free solution for all your technical support needs.

Introducing Lenovo Premium Care

Premium Care is the new standard for advanced technical support.

Our helpful technicians are ready to help you with any issues with your Lenovo device, peripherals, and even software. With this front-of-the-queue and straight-to-the-experts customer support service, Lenovo provides you peace of mind and faster solutions, allowing you to get the best from your new device.

The product information provided is for reference purposes only. Technical specifications, photos, descriptions and prices may change without prior notice. The manufacturer and seller are not responsible for possible data discrepancies or typographical errors. We recommend checking the current information before purchasing.
itworkup.co.za | sales@itworkup.co.za | +27 (11)541-9950

Premium Concept Taken To The Next Level

• **Real Person:** Choose how you want to reach us - through the **phone, chat or email** - our expert technicians will take care of you. **Real person support for your PC issues.**

• **Real Fast:** Highly trained technicians will provide you **real-time solutions**, whatever the issue, **on your first contact**. If needed, our team will schedule an **onsite visit for the next business day**.

• **Hassle-Free:** ‘Getting started’ and ‘how-to’ assistance for hardware and software. **Easy solutions** that are **simple to reach** - that’s how Premium Care delivers you the ideal support experience.

• **PC Health Check:** Free annual **PC Health Check** that allows our experts to spot issues before you do so they can resolve them quickly and help you **avoid PC problems**.

‘How-To’ Assistance For Hardware And Software

Whether you need setup advice or help adding a printer, Lenovo Premium Care has got your back.

Now, you will have a go-to place to keep you connected and able to use your device to do the **things you love**.

Besides offering the highest level of hardware support and making sure you have ‘how-to’ assistance anytime you need, our team is always ready to answer questions about the **software applications you use every day**.

That’s Premium Care - designed to delight and **make your life easier**.

List of supported software

Windows® OS, Lenovo™ SHAREit, Lenovo OneKey™ Recovery, Lenovo REACHit, Lenovo Photo Master, McAfee® LiveSafe™ (30-day trial), Adobe® Photoshop® software, Adobe Acrobat® software, Cyberlink Power DVD, Chrome OS, Dropbox, Intuit Quickbooks, McAfee, MS Office, Windows, MS Works, MS Works Plus 2008, Norton AnitVirus, Norton Internet Security, Roxio Creator, Skype.

The product information provided is for reference purposes only. Technical specifications, photos, descriptions and prices may change without prior notice. The manufacturer and seller are not responsible for possible data discrepancies or typographical errors. We recommend checking the current information before purchasing.
itworkup.co.za | sales@itworkup.co.za | +27 (11)541-9950