

Lenovo 3 Years Premier Support upgrade from 1 Year Premier Support



Model: 5WS1B61704

Manufacturer: LENOVO

EAN: 4251976729419

Product Code: 1666948

R4,459

Lenovo™ Premier Support provides direct access to skilled and experienced Lenovo technicians offering comprehensive hardware and software support. Our expert troubleshooters have the advanced technical know-how and systems knowledge to quickly provide solutions and advice that will keep your hardware and software operating at optimal efficiency.

Tech support with the Premier difference

- Advanced-level techs.
- End to End case management.
- Faster, first-time resolution.

The product information provided is for reference purposes only. Technical specifications, photos, descriptions and prices may change without prior notice. The manufacturer and seller are not responsible for possible data discrepancies or typographical errors. We recommend checking the current information before purchasing.

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Looking for a step-up for your business and your employees' support experience?

Lenovo™ Premier Support gives VIP treatment to both your IT staff and end users.

We understand IT needs to increase efficiency, reduce complexities, and keep your end users up and running. We know your end users expect fast and frustration-free support. Lenovo can deliver.

Free your Team to excel in innovation and productivity

IT landscapes are becoming more complicated, while simultaneously, budgets are contracting. The challenge lies in reducing complexity and operational costs, while increasing the impact of your in-house teams by focusing their efforts on revenue-generating and innovation projects.

What if the solution was to cost effectively offload your routine support tasks, and shift time-intensive advanced problem solving to an expert team of support engineers?

Get a direct line to our most elite technicians who listen first then deliver advanced troubleshooting - no scripts here. And they're measured on first-time fixes so they're committed to prompt and accurate resolution.

Premier Support Center

Advanced technical support available 24 x 7 x 365

Dedicated phone number and no phone tree menu to navigate

Single point of contact for end to end case & escalation management

Hardware and OEM software support¹

Technical Account Managers (TAMs)

Proactive relationship and escalation management

Personalized recommendations for your business

Robust quarterly reporting

VIP Treatment

No waiting in-line

Next-business-day onsite labor ²

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Parts prioritization 2

You also have access to technical account managers who act as a single point of contact for case management. You'll enjoy the consistency, accountability, and visibility you deserve. And thanks to next-business-day repair service and prioritized parts access, you'll keep system downtime and productivity interruptions to an absolute minimum.

That's the Premier difference.

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