

**Lenovo Premier
Support
Upgrade -
Extended
service
agreement -
parts and labour
(for system with
3 years courier
or carry-in
warranty) - 4
years - on-site -
response time:
NBD - for
ThinkPad P14s
Gen 3 21AK,
21AL, 21J5, P15v
Gen 3 21D9,
21EM, T15p Gen
3 21DA**



The product information provided is for reference purposes only. Technical specifications, photos, descriptions and prices may change without prior notice. The manufacturer and seller are not responsible for possible data discrepancies or typographical errors. We recommend checking the current information before purchasing.

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Model: 5WS1H31769

Manufacturer: LENOVO

Product Code: 1666991

R6,438

Trust Lenovo to cover the full lifecycle of your IT assets and free up your technicians to focus on what counts. A true business partner dedicated to your satisfaction and success, Lenovo offers a portfolio of service and support solutions.

Most Lenovo warranties include phone access to customer support and full coverage of labour, parts and system repair for all manufacturer defects or common-use issues that arise with your Lenovo Product. If an issue cannot be resolved by phone, Lenovo will dispatch a certified technician to attempt repair of your machine at your location with no shipping involved. This service provides parts and labour repair coverage where labour is provided onsite at your place of business. If Lenovo determines that your product problem is covered by the product warranty and cannot be resolved over the telephone or with a customer replaceable unit, the repair will be made on site. Service is available during Lenovo's normal in-country business hours. Calls received after 4 pm local time will require an additional business day for service dispatch. On-site service is available in metropolitan areas only.

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