

DELL Upgrade from 1Y Basic Onsite to 3Y ProSupport



Model: L3SL3_1OS3PS

Manufacturer: DELL

Product Code: 1674628

R2,538

Dell ProSupport for client products delivers a higher level of PC support designed for modern, always on businesses. Built on Dell's global support infrastructure, ProSupport provides 24x7 access to in region technical experts, next business day onsite service after remote diagnosis on covered hardware issues, and proactive monitoring on eligible systems to help detect problems before they disrupt users. With a single, easy to use support experience across laptops, desktops, workstations and accessories, IT teams can resolve issues faster, reduce unplanned downtime, and refocus on strategic projects instead of day to day break/fix. ProSupport is ideal for organizations that have outgrown basic warranty and need business class response times, expert troubleshooting for both hardware and common software issues, and predictable, enterprise grade support wherever their users are working.

*Response times may vary by country and location. Availability and terms of Dell Services vary by region and by-product. Contact a sales representative for details.